# **E-Services**

Ease of doing business



Ease of Doing Business for higher productivity and sustainable growth



# **About Us**

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Netgen IT Solutions is a India based technology company serving global clients spread over Europe, USA, Australia and other geographies.

We specialise in Web Designing & Development, Website & Server Management, Product Development, and Mobile App Development.

# The Client

The client provides various services offline however wanted to develop a robust portal wherein all services should reflect under one umbrella to enhance user experience.

### **Business Challenge**

To club all services so that the user can select the appropriate service and apply. Automatic alerts on application status change. A dashboard depicting the status of application. Online Payment option for user to avail services worldwide. Online verification of certificates generated using QR code. To generate reports for future strategic planning and management control.

### **Business Solutions**

To facilitate user, admin and client, a sign up gateway was set-up. A drop down menu was provided so that the users can view all services provided by the client. For ease of doing business a dashboard was created for ensuring a time bound processing of the application. The portal was integrated with an online payment gateway for timely availing of the services offered by the client. For strategic planning and management purposes, plugins were added to generate reports for the client. For authentication of certificates generated by the client for the user, a QR codes were infused to avoid any security breaches.



